



Choosing Quality Care for You and Your Family

Benefit Differential Product for Members

Blue Distinction® Centers
Hospitals recognized for their expertise in delivering specialty care

Blue Distinction® Centers+
Hospitals recognized for their expertise and efficiency in delivering specialty care



With the Blue Distinction Centers (BDCs) and Blue Distinction Centers+ (BDC+) Benefit Differential products, you have access to designated specialty care facilities that have met national measures for quality and cost-efficient care. When you use a BDC, you will receive the most from your benefits and know that the facility has a record of providing proven, effective specialty care.

Blue Distinction Centers for specialty health care services include:

- **Blue Distinction® Centers for Bariatric Surgery** — Postoperative care, follow-up and patient education
- **Blue Distinction® Centers for Cardiac Care** — Cardiac rehabilitation, cardiac catheterization and cardiac surgery
- **Blue Distinction® Centers for Knee and Hip Replacement** — Knee and hip replacement surgeries and services
- **Blue Distinction® Centers for Maternity Care** — Childbirth services, including both vaginal and cesarean deliveries
- **Blue Distinction® Centers for Spine Surgery** — Spine surgery services, including discectomy, fusion and decompression procedures.
- **Blue Distinction® Centers for Transplants** — Transplant and support services

Hospitals with Expertise in Specialty Care

High Quality, Lower Cost

At a BDC or a BDC+ facility, you may get a better outcome and may have lower out-of-pocket costs,* depending on your plan. Although your plan may require you to get treatment at a BDC or BDC+ facility, you may still be covered at a non-BDC facility, but your out-of-pocket costs will usually be higher.

The Blue Distinction Benefit Differential product offers the highest level of benefits when you visit a Blue Distinction Center for the following specialty care programs:

Specialty Program	BDC	BDC+
Bariatric Surgery	●	●
Cardiac Care	●	●
Knee and Hip Replacement	●	●
Maternity Care	●	●
Spine Surgery	●	●
Transplants	●	●

● Now Available



bcbstx.com

Nationwide Access

There are approximately 1,900 BDCs nationwide. To find a BDC near you, log in to Blue Access for MembersSM (BAMSM) at bcbstx.com/member. To register for a BAM account, all you need are your group and identification numbers, found on your member ID card. BAM is secure and easy to use. When you search for providers in BAM, it will take you directly to network providers only.

By logging in to BAM you can also use Provider Finder to:

- Estimate the cost of up to 1600 procedures, treatments and tests, including your out-of-pocket expenses.
- View patient reviews.
- See how industry experts rate your doctor.
- Review providers' certifications and recognitions.
- Rate your doctor or hospital after your visit.

For basic provider searches, you can also access Provider Finder without logging in to BAM. Just visit bcbstx.com and click on the 'Find a Doctor or Hospital' tab.

Or, download the BCBSTX app at the App Store or Google Play.

If you need help finding a network provider or have questions about your benefits, call the toll-free number on the back of your ID card.

To learn more about Blue Distinction[®], visit bcbs.com/why-bcbs/blue-distinction/ or call the Customer Service number on the back of your member ID card.

* Costs vary. Please see your benefit booklet for details.

Note: Designation as BDC means these facilities' overall experience and aggregate data met objective criteria established in collaboration with expert clinicians' and leading professional organizations' recommendations. Individual outcomes may vary. To find out which services are covered under your policy at any facilities, please call your local Blue Cross and Blue Shield Plan. Call your provider before making an appointment to verify the most current information on its network participation status. Neither Blue Cross and Blue Shield Association nor any of its licensees are responsible for any damages, losses or noncovered charges that may result from receiving care from a provider designated as a Blue Distinction Center.