



# Funeral Concierge Services

Value-added services from Everest can help members with funeral planning, price comparisons, negotiations, and other related issues.



## Who is Everest?

Everest is an independent consumer advocate who works on your behalf. Everest helps you make the most informed decisions about funeral-related issues, costs, and plans, and then puts those wishes into action for you.

- You're never locked into a decision or limited to only using certain funeral homes
- Everest's funeral advisory services can be used at any funeral home in the world

Everest is an impartial consumer advocate who works for you, not the funeral homes. They don't sell funeral goods or services, and they don't take commissions from funeral homes. With Everest, you can avoid the sales-focused environment to make well-informed and confident decisions during a stressful time.

Everest offers both pre-planning and at-need services when you need them.

- Online planning tools
- Online will and document preparation
- Price comparison tools
- Price negotiations on your behalf
- Communicate your wishes to the funeral home

## Money in as little as two days\*

The proceeds of your life insurance policy may be paid to your beneficiaries in as little as two business days after death.

The money may then help pay funeral or cremation costs, or any other expenses.

The key is to call Everest directly upon a covered individual's death, so that proper arrangements can be made with both Everest, the funeral home, and your life insurance company.

\* Note: Some insurance policies contain a two-year contestability period, which may prevent an insurance payment from being expedited.

## Everest's services include:

### 24/7 Advisor Assistance

- To discuss funeral planning issues
- Funeral planning assistance to help research all aspects of planning the funeral services ranging from finding and arranging a venue, music, flowers, caterers, limos, accommodations. Everest can do all the research for you and present you with options that fit your schedule and budget

### PriceFinder Research Reports

- The only nationwide database of funeral home prices. You can easily see their charges for funerals or cremations, and all other services they offer
- Side-by-side, local funeral home price comparisons help you determine which is best for your family and financial situation

### Online Will Preparation Tools

- Easy-to-answer questions help guide you through creating a Will, a Power of Attorney, or Health Care Directive document
- Online guidance helps you decide what property to include in your Will, who should inherit your property, what to do for your minor children, how to name an executor, and more
- With Everest Will Prep, you can create, save draft documents, finalize them, make changes as frequently as you like

### Online Planning Tools include:

- Personal profile and contact Information is maintained in a secure data warehouse
- 10 Key Decisions Planner
- "My Wishes" Guide
- Reference Guide

### At-Need Family Support

- Everest Senior Advisors are also licensed funeral home directors
- Everest Senior Advisors communicate your plan to the funeral home throughout the funeral planning process
- Everest support will allow you to focus on your family and their needs



## Getting Started

Visit [www.everestfuneral.com](http://www.everestfuneral.com) for more information or to create an online profile to access Everest's online planning tools.

- Enter your email address and the Enrollment Identification Code: **ZURICHLIFE**
- Complete your online profile
- Access "Planning Tools" at [everestfuneral.com/enroll](http://everestfuneral.com/enroll) using your unique username and password
- For additional assistance, please contact an Everest advisor, available 24/7 by calling 800-913-8318